**Courtesy telephones**

The University of Worcester provides courtesy telephones that can be used by students during university opening hours. These phones are in the reception of each campus and are free of charge. You are welcome to call the Students’ Union Welcome Desk between 10am and 4pm Monday to Friday to speak with an advisor. We want our students to know they can contact us from any University of Worcester campus.

The University also provides quiet spaces that students can use to speak about confidential concerns with a Students’ Union advisor. The University do not provide free phones in confidential spaces for security reasons, but you are welcome to use your personal phone to contact an advisor from a quiet space in university buildings. To request a space, please speak with reception.

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| **Campus/ location** | **Availability** | **Room**  |
| City CampusCastle Street, Worcester City WR1 3AD | City reception is open Mon-Sun 0800-1830 excluding Bank Holidays. | There is a small meeting room opposite City Reception. This room is not bookable it is for use as and when requested.There is a prayer room/quiet space on the Lower ground floor in Charles Hastings building. |
| Jenny Lind Farrier Street Worcester | JL reception is open Mon-Fri 0800-1600, closed on Bank Holidays and weekends. | Reception can check what rooms are available at JL and direct to a room that is not being used if appropriate. |
| Lakeside CampusUnit 2A Top Barn Business Centre Worcester Road, Holt Heath, Malvern Wells WR6 6NH  | May- JulyMondays 6pm-8pm and Saturdays 8am-10am. | A member of staff can check what rooms are available and direct to a room that is not being used if appropriate. |
| Medical School Berrows House, Hylton Rd, Worcester | EGA reception is open Mon-Fri 0800-1600, closed on Bank Holidays and weekends. | There is a quiet room in EGA on the ground floor, next to the disabled toilet. Reception can check what rooms are available and direct to a room that is not being used if appropriate. |
| St John’s Campus [Henwick Grove, Worcester WR2 6AJ](https://www.bing.com/ck/a?!&&p=9931755dad98b03fJmltdHM9MTcwNDQxMjgwMCZpZ3VpZD0xNWI5MDQ1NS1mYTQ2LTYzMzYtMTdkMC0xN2MyZmJlMjYyOGQmaW5zaWQ9NTQ4Mw&ptn=3&ver=2&hsh=3&fclid=15b90455-fa46-6336-17d0-17c2fbe2628d&u=a1L21hcHM_Jm1lcGk9MTA5fn5Ub3BPZlBhZ2V-QWRkcmVzc19MaW5rJnR5PTE4JnE9VW5pdmVyc2l0eSUyME9mJTIwV29yY2VzdGVyJnNzPXlwaWQuWU4xMDI5eDE1NzYxNDAxOTAyMTgyOTE3Njg5JnBwb2lzPTUyLjE5NzQyOTY1Njk4MjQyXy0yLjI0MzA4ODk2MDY0NzU4M19Vbml2ZXJzaXR5JTIwT2YlMjBXb3JjZXN0ZXJfWU4xMDI5eDE1NzYxNDAxOTAyMTgyOTE3Njg5fiZjcD01Mi4xOTc0M34tMi4yNDMwODkmdj0yJnNWPTEmRk9STT1NUFNSUEw&ntb=1) | SJC reception is open Mon-Sun 0800-1830 excluding Bank Holidays. | You can drop by our service at any time between 9 and 5 Monday – Friday at the Students’ Union building. |

\*Telephones and confidential spaces are subject to availability