**Support Services at the University of Worcester.**

**Academic**

**Academic Skills**

* Academic Liaison Librarians

<https://library.worc.ac.uk/book-an-appointment>

* Library Services (inc Ask a Librarian)

<https://library.worc.ac.uk/ask-a-librarian>

* Centre of Academic English and Skills (Formally Language Centre)

<https://www.worcester.ac.uk/life/help-and-support/centre-for-academic-english-and-skills/>

* Writers in Residence

<https://www2.worc.ac.uk/firstpoint/writers-in-residence.html>

* Study Skills

<https://studyskills.wp.worc.ac.uk/>

**Academic Experience**

* Students’ Union

<https://www.worcsu.com/>

* Reps

<https://www.worcsu.com/yourvoice/reps/>

**Placements**

* Placement Support Team (PLAST)

<https://www.worcsu.com/yourvoice/reps/>

[Plast@worc.ac.uk](mailto:Plast@worc.ac.uk)

* Therapy Placement Team (for Physio and Occ health)

[therapyplacements@worc.ac.uk](mailto:therapyplacements@worc.ac.uk)

* International Student Nurse Advisors

[isa@worc.ac.uk](mailto:isa@worc.ac.uk)

**Policy and Procedure**

* Students’ Union Help and Advice Service

<https://www.worcsu.com/helpandadvice/>

<https://www.worcsu.com/helpandadvice/adviceform/>

* Academic Procedures Guide

<https://www.worcester.ac.uk/documents/AcademicProcedures-22-23-R2.pdf>

* Firstpoint

<https://www.worcester.ac.uk/life/help-and-support/services-for-students/firstpoint.aspx>

* Registry

<https://www2.worc.ac.uk/registryservices/>

**Finance**

* Money Advisors (Student Services via Firstpoint)

<https://www2.worc.ac.uk/moneyadvice/>

* Access to Learning Fund

<https://www2.worc.ac.uk/moneyadvice/access-to-learning-fund.html>

* NHS Learning Support Fund

<https://www2.worc.ac.uk/firstpoint/nhs-learning-support-fund.html>

* Fees and Finance

<https://www.worcester.ac.uk/study/fees-and-finance/home.aspx>

* Student Records (if regarding course change/withdrawal)

<https://www2.worc.ac.uk/registryservices/657.htm>

* Student Finance England

<https://studentfinance.campaign.gov.uk/>

* DSA

<https://www.gov.uk/disabled-students-allowance-dsa>

* Internation Team (If regarding international students)

<https://www.worcester.ac.uk/study/International/meet-the-international-team.aspx>

**Progression**

* Student Records

<https://www2.worc.ac.uk/registryservices/657.htm>

* Programme Advisors

<https://www2.worc.ac.uk/registryservices/723.htm>

* Registry

<https://www2.worc.ac.uk/registryservices/>

**Student Wellbeing**

**Safety/Emergencies**

* Security

<https://www2.worc.ac.uk/facilities-staff/security.html>

* PCSO

[Pcso@worc.ac.uk](mailto:Pcso@worc.ac.uk)

* 101/999
* Estates (If to do with unsafe infrastructure)

<https://www2.worc.ac.uk/facilities-staff/estates.html>

* Sexual Misconduct Reporting Tool

<https://webengine-01.worc.ac.uk/sexual-misconduct-reporting/report/index>

**General Wellbeing**

* Student Wellbeing Advisors (Student Services via Firstpoint)

<https://www2.worc.ac.uk/studentsupport/>

* Personal Academic Tutors
* Fancy a Cuppa (Student Services via Firstpoint)

<https://www2.worc.ac.uk/studentsupport/cuppa-event.html>

* Students’ Union (Clubs and Societies)

<https://www.worcsu.com/>

**International Students**

* International Advisors
* International Team

<https://www.worcester.ac.uk/study/International/meet-the-international-team.aspx>

**Mental Health**

* STAR (Student Services via Firstpoint)

<https://www2.worc.ac.uk/counselling/>

* Counselling and Mental Health Service (Student Services via Firstpoint)

<https://www2.worc.ac.uk/counselling/>

**Disability and Dyslexia**

* DSA Specialist Mentoring

<https://www2.worc.ac.uk/counselling/152.html>

* Disability Advisors (Student Services via Firstpoint)

<https://www2.worc.ac.uk/disabilityanddyslexia/>

**Careers and Employability**

* Careers Advisors (Student Services via Firstpoint)

<https://www2.worc.ac.uk/careers/>

* Students’ Union Employability Guide

<https://www.worcsu.com/helpandadvice/employability/>

**Chaplaincy**

* Student Services (via Firstpoint)

<https://www2.worc.ac.uk/chaplaincy/>

**Disclosure and Barring Service Checks**

* Student Services (via Firstpoint)

<https://www.worcester.ac.uk/life/help-and-support/services-for-students/firstpoint.aspx>

**Study Abroad**

* Student Services (via Firstpoint)

<https://www.worcester.ac.uk/life/help-and-support/services-for-students/firstpoint.aspx>

**Housing**

**Private Housing**

* Students’ Union Help and Advice Service

<https://www.worcsu.com/helpandadvice/>

<https://www.worcsu.com/helpandadvice/adviceform/>

**University Accomodation**

* Accomodation Team

<https://www.worcester.ac.uk/campaigns/accommodation-guide>

* Security

<https://www2.worc.ac.uk/facilities-staff/security.html>

* Residential Life Team

<https://www2.worc.ac.uk/firstpoint/residential-life-team.html>

**General**

* IT Service

<https://www2.worc.ac.uk/firstpoint/it-service.html>